

Environmental, social and governance highlights



Environmental

Power generation: Portfolio is 50% zero-emissions, projected to approach 65% zero emissions by 2021

Emissions rate: Power generation emissions rate is roughly half the U.S. national average

Methane: Methane capture system is reducing emissions; sensor technology is improving leak detection

Energy efficiency programs: Helped customers save 346 gigawatt-hours of electricity and nearly 40 million therms of natural gas

Transportation: Developing and promoting a first-of-its-kind, near-zero NOx emissions heavy duty engine, fueled by natural gas (SoCalGas)

Supply chain: Member, Responsible Natural Gas Supply Collaborative (SoCalGas)

Electrification: Developing the charging infrastructure to support 150,000 electric vehicles by 2025 (SDG&E)

Resilience: LNG and midstream facilities in U.S. Gulf region built to withstand hurricanes and flooding; Utility and generation infrastructure in California and the Southwest built to protect against wildfires, water shortages and sea level rise



Social

Employees: 85% of employees satisfied with the company as a place to work

Safety: OSHA recordable incident rate decreased for the second year in a row to 2.31 incidents per 100 full-time workers

Human rights: Completed human rights assessment and developing human rights policy

Preparedness: Business resumption plans and strong relationships with first responders help protect the public in case of unforeseen events

Public safety: Advanced testing and upgrading of natural gas infrastructure is underway across Southern California

Innovation: Employee invention simplifies solar installation and has saved customers \$5 million to-date (SDG&E)

Supply chain: Spent 42%* and 43% with women, minority & veteran-owned enterprises (SoCalGas and SDG&E)

Rates: Rolling out a new rate structure to encourage customers to use energy when cost-to-deliver is lower, thus reducing both customer costs and demand on the electric grid (SDG&E)

Communities: Donated \$19.6 million to communities; Employees donated \$3.3 million and gave 22,000 hours of volunteer time



Governance

Board diversity: Nearly 70% of the members of our board are women and/or people of color

Board tenure: Balanced, with 54% of members on the board for fewer than 5 years; 23% between 5 and 10 years; and 23% longer than 10 years

Board independence: 12 of 13 members of our board are independent according to the principles and standards established by the New York Stock Exchange

Shareholder engagement: Met with 33% of our total outstanding shares (43% of institutional share ownership) to discuss a range of environmental, social and governance issues

Executive compensation: Gathered feedback through shareholder engagement program and made refinements, as articulated in our 2017 proxy statement

Risk management: A new chief information officer is now responsible for physical and cyber security, complementing a robust risk management program

Grievances: Stakeholders may report concerns or grievances via our ethics & compliance helpline, available 24 hours a day, seven days a week

By the numbers

Environmental

4.7 mmt* of CO₂e - scope 1 emissions

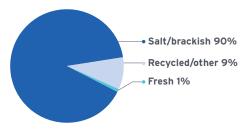
235 tons of NOx emissions

8 tons of SO₂ emissions

561 lbs of CO₂ emitted per megawatt-hour of electricity generated

21.9 billion gallons of water withdrawn

Water withdrawal by source (2016)



1.4 billion gallons of water consumed

2016 CDP Climate Change score of A-

Generating capacity: 50% natural gas; 27% wind, 20% solar; 3% hydro

43% of power delivered was from renewables (SDG&E)

Diverted **13,000 metric tons** of waste from landfills

Earned \$4 million from recycling efforts

34% of customers are now using paperless billing

97% of all agency inspections resulted in no notice of violation

Social

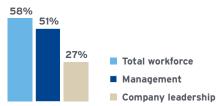
32 million consumers served

7 million metered natural gas customers

3.2 million metered electric customers

More than 16,000 employees

People of color in U.S. workforce (2016)



29% of workforce are women (industry average is 25%)

33% of management are women (industry average is 21%)

SAIDI - (average outage duration in minutes): U.S. - 72; Chile - 649; Peru - 540

SAIFI - (outage frequency per customer per year): U.S. - 0.61; Chile - 3.98; Peru - 2.34

Contributed **more than 1%** of pretax income to communities

100 Best Citizens, *Corporate Responsibility* magazine, 2010-17

Governance

\$10.2 billion in revenues

\$1.4 billion in earnings

\$47.8 billion in assets

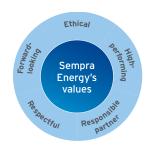
119,500 miles of pipelines

1,004 Bcf of natural gas throughput

49,881 miles of electric lines

10,200,000 MWh of electricity generated

Corporate values



Top ranking on Zicklin Index for political accountability

Member, **Dow Jones Sustainability Index** North America, 2011-16

Member, FTSE4Good Index, 2016-17

Constituent, MSCI Global Sustainability Indexes, 2014-16

Member, Thomson Reuters U.S. Large Cap ESG Index, 2014-16

